

WINGU TECHNOLOGY, LLC

WHITE PAPER

A High Level Overview & Introduction

WELCOME TO THE PRIVATE CLOUD

Wingu Technology LLC is an end-to-end computing solutions provider of enterprise class, fully managed, private-cloud environments with a strong emphasis on cyber-security, adaptability and affordability. Wingu Technology provides “Private Hybrid-Cloud Computing” services to small businesses who rely on us for secure, on-site computer servers, backup & data recovery solutions, as well as business software applications at a low fixed monthly cost. All of which can be budgeted for less than the cost of an additional full time IT professional.

What Does Wingu Technology Do?

Wingu Technology LLC focuses on providing infrastructure to the under-served small business and non-profit communities. We assist companies who are unable to hire and staff fully functional IT departments. Our solutions provide the roadmap to secure customer environments and bring greater productivity. We provide a complete technology stack to the customers' premise with complete support, warranty and hardware refreshes coupled with a structured payment plan. We teach and configure business continuity and disaster recovery methods and procedures using our technology stack and cloud recovery options. We provide cyber-security and cyber-policy input to help "mature" each organization in the business technology space. We are a new company making a BIG difference.

Who Does Wingu Technology Serve?

The small business, non-profit and educational communities. Small businesses employ nearly half of all workers in the United States. Wingu Technology seeks to close the disparaging gap of inappropriate data protection of small businesses and non-profits against today's increasing climate of cyber attacks launched against and within the United States of America and other countries. As there is no way any one solutions can provide 100% protection, against 100% of attacks, 100% of the time, our goal is to greatly mitigate the risks associated with electronic exposure as organizations conduct business digitally in this economic era. Wingu Technology has identified two gaps that hinder businesses from attaining appropriate business technology solutions. They are "cost" and "knowledge". We have bridged those gaps.

Why Is Ours Better?

Our approach is unique. We have carefully designed and configured solutions that result in safer computing environments. Our bundled technology stack incorporates the latest tried and true principles of data protection and productivity. We differ from other providers because we are not focused on a singular solution but have included a combination of technology, education, direction and policy to ensure the safety of our customers' data and businesses. In addition, we take care of everything. Literally. We are the IT department. Our goal is to lift the weight of technical responsibility from your shoulders to free your personal time and energy to focus on your core business strategies.

Ways We May Be Able To Assist.

Without directly knowing your most directed pain points, Wingu Technology believes it can assist in the following ways but certainly not limited to the bullet points provided. We look to partner with you and your organization to achieve the most from your investment.

The Objective

- ❑ Provide cyber-security for safer data operations.
- ❑ Improve data recovery should loss occur.
- ❑ Deploy and support an enterprise class business technology infrastructure.
- ❑ Provide peace and release customer of worry for maintaining technology.
- ❑ Increase effective communication between employees, partners and customers.

The Solution

- ❑ Provide technology that is similar in function to large companies.
- ❑ Integrate new functionality into existing business operations.
- ❑ Provide training to all employees using our “Training Lite” program.
- ❑ Futurize your technology infrastructure through consistent research, development and technology refreshes.
- ❑ We provide the hardware, make available the software and enlist technical expertise.

The Guidance

- ❑ Encourage each customer to review the cyber-security course provided by Wingu Technology.
- ❑ Encourage each customer to adopt policies that fosters a more consistent digital experience.
- ❑ Encourage each customer to evangelize a security culture that fosters a safer digital experience.
- ❑ Encourage each customer to receive training and utilize the supplied technologies to help increase effectiveness and productivity achieving the greatest ROI (Return on Investment).

System Features & Capabilities

Gateway & Security	Server Applications	Server Hardware	Additional Capabilities
Firewall	Web & Blog Hosting	Private Cloud Servers	Secure Remote Access
DHCP	Web Traffic Analytics	Intel Processors	Mobile Device Support (Limited)
Dynamic IP	E-commerce Shopping Cart	Error Correcting Memory	Long Distance Worker Support
Packet Filtering	Private Groupware Mail Server	Business SSD Hard Disks	Multi-Office Support
Forward & Reverse Web Proxy	Domain Name Server (DNS)	Enterprise Hard Disks	Desktops & Support (Linux & Windows)
Network Address Translation	Secure FTP Server	Two, Three & Four Tier Backups	Peripheral Device Support
Multi & Load Balanced WAN	CRM, HRM, ERP Software	Virtualization	Support Staff
Virtual Private Network (VPN)	Invoicing, E-commerce	Real-Time System Monitoring	On-Site and Remote Training
Content Filtering	Wiki Information Server	Patch Management	On-Site and Remote Support
DNS Filtering	Educational Server	Secured Equipment Rack	Business Continuity Planning
Anti-Virus	Centralized Credentialing	1 & 10 Gigabit Networks	Low & High Volt Cabling
Anti-Malware	Data Analytics	Battery Backup	Data Center Design & Support
Anti-Phishing	Programming Environments	On-Site and Remote Management	Warranty & Repair Included
Advanced Intrusion Detection	Private File Server	Hardware Refresh Program	SLA Agreements
Intrusion Protection Services	Private Cloud File Server	Disaster Recovery	Full Linux Deployment Capable
Vulnerability Assessments	Patch Management	Data Replication	Peace of Mind
Secure Socket Layer (SSL)	Software Upgrades	Business Continuity Basic & Advanced	National Deployment Capable
SOX & HIPAA Compliance	SLA Server Support	Virtual Remote Desktops	Internet Service Soon***
PCI/DSS Compliance	Load Balanced Servers (CS-3+)	Data Encryption	Streamlined Workplace
Redundant Routers (CS-5)	Business Phone System (VOIP)	Enterprise SSD Hard Disks	
Cyber Insurance Ready	Advanced Business Phone Features	System High Availability (CS-3+)	

CONCLUSION

We look forward to working with you and supporting your efforts, vision and mission with integrated technology and support services. We are confident that we can meet the challenges ahead, and stand ready to partner with you in delivering an effective IT support solution.

If you have questions, feel free to contact your new technology department at your convenience by email at **sales@wingu.technology** or by phone at **+1 (813) 803-6000**.

Ready to work for you,

